

Current Rates

SECTION 2 – GENERAL RULES AND REGULATIONS

2.4 Payment for Service Rendered

Returned Check Charge \$25.00

Late Payment fee

The lesser of:

- \$10.00 or 2%, whichever is greater

- the highest allowable by law

2.13 Telephone Surcharges

The Gross Revenue Tax Surcharge rates to be charged are as follows:

| Gross Revenue | |
|-------------------------|----------------------|
| <u>Bill Date Period</u> | <u>Tax Surcharge</u> |
| July 1, 2000 - | 3.1% |

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Scott Gilbert
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Current Rates

SECTION 3 – CONNECTION CHARGES

| | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|--|----------------|----------------|---------------|
| 3.1 Connection Charge | | | |
| Residence | | | |
| - First Line | \$ 1.00 | \$200.00 | \$150.00 |
| - Additional Line | \$ 1.00 | \$200.00 | \$ 75.00 |
| Business | | | |
| - First Line | \$ 1.00 | \$200.00 | \$150.00 |
| - Additional Line | \$ 1.00 | \$200.00 | \$ 75.00 |
| 3.2 Restoral Charge | | | |
| Residence | \$ 5.00 | \$150.00 | \$ 40.00 |
| Business | \$ 5.00 | \$150.00 | \$ 40.00 |
| 3.3 Moves | | | |
| <i>See Section 3.1</i> | | | |
| 3.4 Charges Associated with Premises Visit | | | |
| Residence – per visit | \$10.00 | \$175.00 | \$125.00 |
| Business – per visit | \$10.00 | \$175.00 | \$125.00 |
| 3.5 Primary Interexchange Carrier Change Charge Per PIC | \$ 0.00 | \$10.00 | \$ 5.00 |
| 3.6 Service Change Fee | | | |
| Residence | \$ 0.00 | \$50.00 | \$25.00 |
| Business | \$ 0.00 | \$50.00 | \$25.00 |

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Current Rates

SECTION 4 – INTRALATA TOLL USAGE AND MILEAGE CHARGES

4.5 Call Charges

Minimum: Rates may be reduced selectively and in varying amounts, down to incremental cost, on one day's notice to customers and the Public Service Commission.

Maximum:

| Mileage | Peak | | Off-Peak | |
|---------|--------------|------------------------|--------------|------------------------|
| | First Minute | Each Additional Minute | First Minute | Each Additional Minute |
| 0 - 8 | \$0.99 | \$0.99 | \$0.99 | \$0.99 |
| 9 - 13 | 0.99 | 0.99 | 0.99 | 0.99 |
| Over 13 | 0.99 | 0.99 | 0.99 | 0.99 |

Actual:

| Mileage | Peak | | Off-Peak | |
|---------|--------------|------------------------|--------------|------------------------|
| | First Minute | Each Additional Minute | First Minute | Each Additional Minute |
| 0 - 8 | \$0.039 | \$0.039 | \$0.039 | \$0.039 |
| 9 - 13 | 0.039 | 0.039 | 0.039 | 0.039 |
| Over 13 | 0.039 | 0.039 | 0.039 | 0.039 |

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Current Rates

SECTION 5 – SUPPLEMENTAL SERVICES

| | | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|-----|------------------------------------|----------------|----------------|---------------|
| 5.1 | Custom Calling Service | | | |
| | <u>Residential Service</u> | | | |
| | Per month: | | | |
| 1. | 3-Way Calling | \$ 0.00 | \$20.00 | \$8.00 |
| 2. | Call Forwarding | | | |
| | Variable | \$ 0.00 | \$20.00 | \$8.00 |
| | Busy \$ 0.00 | \$20.00 | \$8.00 | |
| | No Answer | \$ 0.00 | \$20.00 | \$8.00 |
| 3. | Call Waiting / Cancel Call Waiting | \$ 0.00 | \$20.00 | \$8.00 |
| 4. | Distinctive Ring | \$ 0.00 | \$20.00 | \$8.00 |
| 5. | Ultra Call Forwarding | \$ 0.00 | \$20.00 | \$8.00 |
| 6. | Multi-line Hunting | \$0.00 | \$20.00 | \$0.00 |
| 7. | Speed Calling | | | |
| | 8 Numbers | \$ 0.00 | \$20.00 | \$8.00 |
| | 30 Numbers | \$ 0.00 | \$20.00 | \$8.00 |
| 8. | Call Transfer | \$ 0.00 | \$20.00 | \$8.00 |
| 9. | Call Hold | \$ 0.00 | \$20.00 | \$8.00 |
| | <u>Business Service</u> | | | |
| | Per month: | | | |
| 1. | 3-Way Calling | \$ 0.00 | \$20.00 | \$8.00 |
| 2. | Call Forwarding | | | |
| | Variable | \$ 0.00 | \$20.00 | \$8.00 |
| | Busy \$ 0.00 | \$20.00 | \$8.00 | |
| | No Answer | \$ 0.00 | \$20.00 | \$8.00 |
| 3. | Call Waiting / Cancel Call Waiting | \$ 0.00 | \$20.00 | \$8.00 |
| 4. | Distinctive Ring | \$ 0.00 | \$20.00 | \$8.00 |
| 5. | Ultra Call Forwarding | \$ 0.00 | \$20.00 | \$8.00 |
| 6. | Multi-line Hunting | \$0.00 | \$20.00 | \$0.00 |
| 7. | Speed Calling | | | |
| | 8 Numbers | \$ 0.00 | \$20.00 | \$8.00 |
| | 30 Numbers | \$ 0.00 | \$20.00 | \$8.00 |
| 8. | Call Transfer | \$ 0.00 | \$20.00 | \$8.00 |
| 9. | Call Hold | \$ 0.00 | \$20.00 | \$8.00 |

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Current Rates

SECTION 5 – SUPPLEMENTAL SERVICES

| | | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|-----|------------------------------|----------------|----------------|---------------|
| 5.2 | Class Services | | | |
| | <u>Residential Service</u> | | | |
| | Per month: | | | |
| | 1. Caller ID | \$ 0.00 | \$20.00 | \$8.00 |
| | 2. Busy Redial | \$ 0.00 | \$20.00 | \$8.00 |
| | 3. Automatic Recall | \$ 0.00 | \$20.00 | \$8.00 |
| | 4. Customer Originated Trace | \$ 0.00 | \$20.00 | \$8.00 |
| | Per Activation | \$ 0.00 | \$20.00 | \$0.85 |
| | <u>Business Service</u> | | | |
| | Per month: | | | |
| | 1. Caller ID | \$ 0.00 | \$20.00 | \$8.00 |
| | 2. Busy Redial | \$ 0.00 | \$20.00 | \$8.00 |
| | 3. Automatic Recall | \$ 0.00 | \$20.00 | \$8.00 |
| | 4. Customer Originated Trace | \$ 0.00 | \$20.00 | \$8.00 |
| | Per Activation | \$ 0.00 | \$20.00 | \$0.85 |
| 5.3 | Centrex Service Features | | | |
| | Feature Package | \$ 0.00 | \$25.00 | \$ 5.00 |

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Current Rates

SECTION 5 – SUPPLEMENTAL SERVICES

| | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|-------------------------------------|----------------|----------------|---------------|
| 5.5 Remote Call Forwarding | | | |
| Per Forward Path, per month | \$ 0.00 | \$50.00 | \$19.95 |
| 5.6 Regional Calling | | | |
| Residential | \$ 0.00 | \$25.00 | \$ 9.99 |
| Business | \$ 0.00 | \$25.00 | \$ 9.99 |
| 5.7 Feature Package - Per month | | | |
| Residential Service Feature Pack | \$0.00 | \$15.00 | \$ 8.00 |
| Business Service Feature Pack | \$0.00 | \$15.00 | \$ 8.00 |

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Current Rates

SECTION 5 – SUPPLEMENTAL SERVICES

| | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|--|----------------|----------------|---------------|
| 5.8 Blocking Service Monthly Charges | | | |
| Third Number Billed and Collect Call Restriction | | | |
| - Residential | \$0.00 | \$15.00 | \$0.00 |
| - Business | \$0.00 | \$15.00 | \$0.00 |
| Toll Restriction | | | |
| - Residential | \$0.00 | \$15.00 | \$0.00 |
| - Business | \$0.00 | \$15.00 | \$0.00 |
| Toll Restriction Plus | | | |
| - Residential | \$0.00 | \$15.00 | \$0.00 |
| - Business | \$0.00 | \$15.00 | \$0.00 |

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Current Rates

SECTION 5 – SUPPLEMENTAL SERVICES

| | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|--------------------------------------|----------------|----------------|---------------|
| 5.9 Gold Number Service | | | |
| Rate per Number per Month | | | |
| Residential | \$0.00 | \$15.00 | \$ 8.00 |
| Business | \$0.00 | \$15.00 | \$ 8.00 |
| Search fee (per search) | | | |
| Residential | \$0.00 | \$50.00 | \$12.00 |
| Business | \$0.00 | \$50.00 | \$12.00 |
| 5.10 Duplicate Bill Charges | | | |
| - Per copy requested | | | |
| Residential | | | |
| Issued within the past 3 months | \$0.00 | \$15.00 | \$ 3.50 |
| Older than 3 months | \$0.00 | \$25.00 | \$ 5.00 |
| Business | | | |
| Issued within the past 3 months | \$0.00 | \$15.00 | \$ 4.50 |
| Older than 3 months | \$0.00 | \$25.00 | \$ 6.50 |
| 5.11 Network Analysis | | | |
| Per quarter hour or fraction thereof | \$0.00 | \$55.00 | \$ 30.00 |

* Material previously appearing here now appears on Original Page 8.1

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Current Rates

SECTION 5 – SUPPLEMENTAL SERVICES

| | | | | |
|------|--|---------|----------|----------|
| 5.12 | Traffic Study Service | | | |
| | Traffic Study Reports, per report | | | |
| | One-week Report within a 12-month period | | | |
| | Initial Report | | | |
| | Non-Recurring | \$0.00 | \$250.00 | \$ 0.00 |
| | Monthly Recurring | \$0.00 | \$150.00 | \$ 0.00 |
| | Additional Report | | | |
| | Non-Recurring | \$0.00 | \$250.00 | \$120.00 |
| | Monthly Recurring | \$0.00 | \$150.00 | \$ 0.00 |
| | Weekly reporting (4 reports) | | | |
| | Non-Recurring | \$0.00 | \$250.00 | \$120.00 |
| | Monthly Recurring | \$0.00 | \$150.00 | \$ 80.00 |
| | Bi-weekly reporting (2 reports) | | | |
| | Non-Recurring | \$0.00 | \$250.00 | \$120.00 |
| | Monthly Recurring | \$0.00 | \$150.00 | \$ 60.00 |
| | Monthly reporting (1 report) | | | |
| | Non-Recurring | \$0.00 | \$250.00 | \$120.00 |
| | Monthly Recurring | \$0.00 | \$150.00 | \$ 40.00 |
| 5.13 | Foreign Exchange Service | | | |
| | Per foreign exchange line | \$0.00 | \$35.00 | \$ 8.00 |
| 5.14 | DID Numbers | | | |
| | Per Block of 20 | \$ 0.00 | \$25.00 | \$ 2.50 |
| | Per Block of 100 | \$ 0.00 | \$25.00 | \$14.75 |
| 5.15 | Reserved for Future Use | | | |

* Material appearing here previously appeared on Original Page 8.

Current Rates

SECTION 6 – BASIC LOCAL EXCHANGE SERVICE

| | | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|-----|------------------------------------|----------------|----------------|---------------|
| 6.3 | Basic Exchange Service | | | |
| | Per Month | | | |
| 1. | Flat Rate Service | | | |
| | Residential | \$0.00 | \$100.00 | \$ 59.95 |
| | Business | \$0.00 | \$100.00 | \$ 59.95 |
| 2. | Metered Rate Service | | | |
| | - Per line | | | |
| | Residential | \$0.00 | \$100.00 | N/A |
| | Business | \$0.00 | \$100.00 | \$ 19.95 |
| | Initial period – minutes | 1 | 10 | 3 |
| | Additional period – minutes | 1 | 10 | 1 |
| | - Usage Rate | | | |
| | First 3 minutes | \$0.01 | \$0.100 | \$0.075 |
| | Each Additional Minute | \$0.01 | \$0.050 | \$0.013 |
| 3. | ILEC Recovery Surcharge – per line | | | |
| | Residential | \$0.00 | \$25.00 | \$ 2.65 |
| | Business | \$0.00 | \$25.00 | \$ 2.65 |
| 4. | OSS Recovery Surcharge – per line | | | |
| | Residential | \$0.00 | \$25.00 | \$ 2.75 |
| | Business | \$0.00 | \$25.00 | \$ 2.75 |
| 5. | Service Account Fee – per account | | | |
| | Residential | \$0.00 | \$25.00 | \$ 3.95 |
| | Business | \$0.00 | \$25.00 | \$ 3.95 |

(N)

 (N)

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Current Rates

SECTION 6 – BASIC LOCAL EXCHANGE SERVICE

| | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|---|----------------|----------------|---------------|
| 6.4 Directory Assistance Service - Per request | | | |
| Local Directory Assistance | \$0.00 | \$4.00 | \$1.50 |
| Non-Local Directory Assistance | \$0.00 | \$4.00 | \$1.25 |
| 6.5 Customer Requested Service Suspensions - Per line, per month | | | |
| Residential | \$0.00 | \$100.00 | \$ 19.95 |
| Business | \$0.00 | \$100.00 | \$ 19.95 |
| 6.7 Reserved for Future Use | | | |
| 6.8 Network Connectivity Fee | | | |
| Residential | \$0.00 | \$15.00 | \$ 0.00 |
| Business | \$0.00 | \$25.00 | \$ 8.99 |

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Current Rates

SECTION 7 – DIRECTORY LISTINGS

Directory Listing Service

| | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|--------------------------------------|----------------|----------------|---------------|
| 1. Primary Station | No Charge | No Charge | No Charge |
| 2. Regular Additional Listings, each | \$0.00 | \$10.00 | \$ 4.00 |
| 3. Foreign Listings, each | \$0.00 | \$10.00 | \$ 4.00 |
| 4. Foreign Exchange Listing, each | \$0.00 | \$10.00 | \$ 4.00 |
| 5. Unlisted Number, each | \$0.00 | \$10.00 | \$ 2.50 |
| 6. Non-published Number, each | \$0.00 | \$10.00 | \$ 2.50 |

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Current Rates

SECTION 9 – SPECIAL ARRANGEMENTS

| | | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|-----|--|----------------|----------------|---------------|
| 9.4 | Contract Arrangements Basic Exchange Service (Reference 6.3) Per Month | | | |
| 1. | Flat Rate Service | | | |
| | Residential | \$0.00 | \$100.00 | \$ 46.95 |
| | Business | \$0.00 | \$100.00 | \$ 45.95 |
| 2. | Metered Rate Service | | | |
| | - Per line | | | |
| | Residential | \$0.00 | \$100.00 | N/A |
| | Business | \$0.00 | \$100.00 | \$ 8.95 |
| | - Usage Rate | | | |
| | Residential | | | |
| | First 3 minutes | \$0.01 | \$0.100 | \$0.075 |
| | Each Additional Minute | \$0.01 | \$0.050 | \$0.013 |
| | Business | | | |
| | First 3 minutes | \$0.01 | \$0.100 | \$0.075 |
| | Each Additional Minute | \$0.01 | \$0.050 | \$0.013 |
| 3. | Message Rate Service | | | |
| | Residential | \$0.00 | \$100.00 | N/A |
| | Business | \$0.00 | \$100.00 | N/A |

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Current Rates

SECTION 9 – SPECIAL ARRANGEMENTS

| | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|--|----------------|----------------|---------------|
| 9.4 Contract Arrangements (Cont'd) Custom Calling Service (Reference 5.1) | | | |
| <u>Residential Service</u> | | | |
| Per month: | | | |
| 1. 3-Way Calling | \$ 0.00 | \$20.00 | \$5.00 |
| 2. Call Forwarding | | | |
| Variable | \$ 0.00 | \$20.00 | \$5.00 |
| Busy \$ 0.00 | \$20.00 | \$5.00 | |
| No Answer | \$ 0.00 | \$20.00 | \$5.00 |
| 3. Call Waiting / Cancel Call Waiting | \$ 0.00 | \$20.00 | \$5.00 |
| 4. Distinctive Ring | \$ 0.00 | \$20.00 | \$5.00 |
| 5. Ultra Call Forwarding | \$ 0.00 | \$20.00 | \$5.00 |
| 6. Multi-line Hunting | \$ 0.00 | \$20.00 | \$0.00 |
| 7. Speed Calling | | | |
| 8 Numbers | \$ 0.00 | \$20.00 | \$5.00 |
| 30 Numbers | \$ 0.00 | \$20.00 | \$5.00 |
| 8. Call Transfer | \$ 0.00 | \$20.00 | \$5.00 |
| 9. Call Hold | \$ 0.00 | \$20.00 | \$5.00 |
| <u>Business Service</u> | | | |
| Per month: | | | |
| 1. 3-Way Calling | \$ 0.00 | \$20.00 | \$5.00 |
| 2. Call Forwarding | | | |
| Variable | \$ 0.00 | \$20.00 | \$5.00 |
| Busy \$ 0.00 | \$20.00 | \$5.00 | |
| No Answer | \$ 0.00 | \$20.00 | \$5.00 |
| 3. Call Waiting / Cancel Call Waiting | \$ 0.00 | \$20.00 | \$5.00 |
| 4. Distinctive Ring | \$ 0.00 | \$20.00 | \$5.00 |
| 5. Ultra Call Forwarding | \$ 0.00 | \$20.00 | \$5.00 |
| 6. Multi-line Hunting | \$ 0.00 | \$20.00 | \$0.00 |
| 7. Speed Calling | | | |
| 8 Numbers | \$ 0.00 | \$20.00 | \$5.00 |
| 30 Numbers | \$ 0.00 | \$20.00 | \$5.00 |
| 8. Call Transfer | \$ 0.00 | \$20.00 | \$5.00 |
| 9. Call Hold | \$ 0.00 | \$20.00 | \$5.00 |

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Current Rates

SECTION 9 – SPECIAL ARRANGEMENTS

| | | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|-----|--|----------------|----------------|---------------|
| 9.4 | Contract Arrangements (Cont'd) Class Services (Reference 5.2) | | | |
| | <u>Residential Service</u> | | | |
| | Per month: | | | |
| | 1. Caller ID | \$ 0.00 | \$20.00 | \$5.00 |
| | 2. Busy Redial | \$ 0.00 | \$20.00 | \$5.00 |
| | 3. Automatic Recall | \$ 0.00 | \$20.00 | \$5.00 |
| | 4. Customer Originated Trace | \$ 0.00 | \$20.00 | \$5.00 |
| | <u>Business Service</u> | | | |
| | Per month: | | | |
| | 1. Caller ID | \$ 0.00 | \$20.00 | \$5.00 |
| | 2. Busy Redial | \$ 0.00 | \$20.00 | \$5.00 |
| | 3. Automatic Recall | \$ 0.00 | \$20.00 | \$5.00 |
| | 4. Customer Originated Trace | \$ 0.00 | \$20.00 | \$5.00 |

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SECTION 9 – SPECIAL ARRANGEMENTS

| | <u>Minimum</u> | <u>Maximum</u> | <u>Actual</u> |
|--|----------------|----------------|---------------|
| 9.4 Contract Arrangements (Cont'd) | | | |
| - Per Line per Month | | | |
| Remote Call Forwarding (Reference 5.5) | | | |
| Per Forward Path, per month | \$ 0.00 | \$50.00 | \$12.95 |
| Regional Calling (Reference 5.6) | | | |
| Residential | \$ 0.00 | \$25.00 | \$ 9.99 |
| Business | \$ 0.00 | \$25.00 | \$ 9.99 |
| Gold Number Service (Reference 5.9) | | | |
| Rate per Number per Month | | | |
| Residential | \$0.00 | \$15.00 | \$ 5.00 |
| Business | \$0.00 | \$15.00 | \$ 5.00 |
| Foreign Exchange Service (Reference 5.13) | | | |
| Per foreign exchange line | \$0.00 | \$35.00 | \$ 5.00 |
| Customer Requested Service Suspensions (Reference 6.5) | | | |
| - Per line, per month | | | |
| Residential | \$0.00 | \$100.00 | \$ 11.95 |
| Business | \$0.00 | \$100.00 | \$ 11.95 |
| Network Connectivity Fee (Reference 6.8) | | | |
| - Per line, per month | | | |
| Residential | \$0.00 | \$15.00 | \$ 0.00 |
| Business | \$0.00 | \$25.00 | \$ 7.99 |

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